

## Appendix J- Consultation Feedback

- 1.1. This document contains:
- A summary of consultation responses received to date
  - A list of all consultation responses received to date.
  - Feedback received from stakeholder group briefings.

### Consultation Response

- 1.2. This contains all Phase two Consultation responses received as at 15 February. A summary of the 34 responses received to date is given in this section.

- 1.3. **Question 1** - 28 respondents answered question 1 which was *'Do you have any comments to make about the first round budget proposals?'*

Response	Number of Responses
Positive	1
Neutral	5
Negative	22
<b>Total</b>	<b>28</b>

- 1.4. **Question 2** – Respondents were asked, after having read the consultation document, how much they understood the Council's proposals. Answers can be broken down as follows:

Response	Number of Responses
A great deal	5
A fair amount	19
Not very much	6
Nothing at all	3
Blank	1
<b>Total</b>	<b>34</b>

- 1.5. **Question 3** – Of the 34 responses received, 24 answered question, which was *'If you have any specific ideas about how the council can save money and protect services, please state these here:'*. A list of subjects raised is given below.

Response Theme
Staff Terms and Conditions- Benefits for good performance
Councillor and Director pay levels
Transparency of projects
Sale of assets
Commercialisation
Removal of all floral display budgets
Travel information desk re-location
Use of offenders conducting community Service to contribute towards keeping the city clean
Improved use of properties- ie utilising empty properties
Property licensing scheme removal
Review of ASC placements to seek NHS funding
Reduce the number of councillors
Review Outsourcing contracts, with a view to bringing back in house or reducing additional charges/subsidies which may be incurred.

## Feedback from the Budget Conversation Survey

1.6. The table below details the feedback received from the online survey and cabinet responses

	Do you have any comments to make about the first phase budget proposals?	Having read the phase two proposals document, how much do you now feel you understand about why the council must make total savings of almost £26million in 2018/19 and almost £42million by 2020/21?	If you have any specific ideas about how the council can save money or generate additional income to protect services, please state these here:
1	no	A fair amount	if a member of staff goes all year without taking any sick leave, reward them with an extra day's holiday
124	I do not agree with raising Council Tax by twice the level of inflation.	A great deal	The Council should take a more hard line stance in order to protect residents from large Council Tax rises. For instance, those who have lost their homes due to rent arrears should be treated as intentionally homeless and the Council should only carry out its legal minimum obligations to such families. It also seems a waste of resources to provide additional school places at some schools while other schools (e.g. The Voyager) have plenty of spare capacity.
3	How can ordinary citizens live. Everything is being increased. You talk about shortfall. What about us we have a shortfall	Not very much	Councillors forego a pay rise for 3 years. That will plug the deficit. We have not had a pay rise so why should councillors
4	Yes. It's terrible	A fair amount	<i>Comment removed due to offensive nature</i>
5		A fair amount	
6		Not very much	
7	Seems to be a lack of transparency on the cost of the council's vanity projects which even when pleading poverty they still manage to waste money of none essential redecorating of paving or a statue here or there, traffic lights where there are not needed	A fair amount	Stop wasting money on vanity projects like fletton quay or Millfield, the council need to learn about transparency and that they work for us the constituents and would probably prefer money going to the service opposed to a new a junction on bourges for new reason

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8	Families haven't decided not to use The Manor for respite for their disabled children. That has been decided for them by the panel they have to go in front of who won't let them access The Manor! This appears to be a blatant lie in the budget proposals.	A fair amount	Cut the salaries of Directors and Heads of Departments instead of penalising families who need services provided.
9	I simply cannot afford more. My employer is leaving Peterborough so I'm going to be out of work. Start charging travellers for their use of council land.	Nothing at all	Sell Posh ground for redevelopment Reverse councillors pay rise Move market to fountains area & sell off land for flats
10 125	Do not restrict visits to the tip. Fly tipping is so bad in Peterborough already so if you stop the access to the household recycling centre you should immediately withdraw any claim to be a green city. The tip should be set up for recycling better and you should be doing everything to get people to go there.no	A fair amount	Run the council more like a commercial business, public sector leaders and Councillors have no idea about commercial viability and value for money. You're so focussed on rewarding friends and bound by red tape most contracts you give would not get past any private company scrutiny
11		Not very much	
12	The reduction in Flower Budget not enough	A great deal	The flower budget should go all together. There should be a more creative way of dressing up Bridge Street. Which is lasting. More on its history and bring in Tourist.
13	I totally object to an increased charge for brown bin collection. It is only necessary for me to have a brown bin due to me having to collect leaves from City Council owned trees. Due to my age I am unable to collect all the leaves from my garden and have to employ and pay a gardener three times a year to do this job. My brown bin is full each time the gardener comes and besides paying the gardener, I have had to pay this fee for my bin to be collected for just three collections a year.	A fair amount	

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14	There could be ways to keep some things going if you obtained sponsorship e.g. flower beds work with a garden centre and in return they may do better cost plants.	A fair amount	The travel information desk should be on ground floor of the shopping centre. This is the main thoroughfare into town and as such it's role would be increased and provide a tourist information desk where there is none. For people going into Peterborough for the first time could be rather lost as they don't know which way to go. I would also suggest Queensgate information point is combined with this new hub and Queensgate then may help sponsor or run kiosk part time saving council money long term and providing a far better location to get centre information.
15 126	I agree with it all but council should support more towards the elderly n the young but the water park is out of date	A great deal	Get the community services ie pay back offenders to pick litter in and around the city such as fly tipping and tidy the city up
16	Yes. It's all very well putting up the council tax but it isn't inline with any bodies cost of living and then I read in the paper that you're writing off over £4million of fines, rent etc etc. How is this fair on the people who actually bother to work for a living and pay their bills etc on time?	Not very much	They can save money by stop putting directors, councillors wages up, building new offices when they already have perfectly good ones. Changing refuse collectors and adding unnecessary road crossings when there is a perfectly good bridge which.
17	I strongly am against cutting a much needed service The Manor. the respite these children get and the much needed break the families get I believe helps keep the family unit together. Have you ever looked after a disabled child? It's very hard both emotionally and physically that's without the demands of other children. It seems to me this has been in the plans for a while, as The Panel make decisions when a family comes to them.in dire need. The panel don't sway towards a respite break they are swaying towards	Not very much	Take back the 11% pay rise you alk got and us mere workers got nothing. Show examples and be like us. Oh, and stop building new council buildings that cost a fortune

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	outreach as thus is the cheapest option. Don't you think a parent would like a break? Do you think they can let the child be looked after by a grand parent like you or me? No. U've been.in this situation before my child died, I also have worked for a service with very complex health needs children which got shut down. With no thought to families or staff. When the big wigs of the council stop getting 11% pay rises while us workers get nothing, maybe there's a saving in itself. Be like the people that are the heart of the council, don't have a payrise like us?? I used to enjoy working for Peterborough council, not anymore		
127 18	The budget proposal for closing the Manor children's service is not only disgusting but also inaccurate. Knowing full well there are many families that are desperate for over night stays, additional support and a place they can call a second home. To write that families no longer require this service is not only untrue but also a false interpretation of feedback. Knowing the Manor families are desperate to get through the panel service and are a scrutinised so in depth they always fail is not to do with the family not wanting the service. This is to do with the council wanting rid of the service and notifying panel with new criteria desperate families have no chance.	A fair amount	Maybe not shut down and leave so many properties empty. How about not building another council Property on fleton quays which is taking a lot more money than providing an essential service to stressed out parents of children with additional needs.
19	The fist proposal was published 13 December and less than 4 weeks later we are another 2.5 million short ? You have had a full year to go through the accounts and still are still unaware of the total costs.	A fair amount	4.6 million written off in bad depts ,how is this allowed to happen?who is in charge of the department and are they still working for you? It must be in the job role to control debtors and balance the books.Surely the responsible people must see that the payments are not being received and it is thier duty to protect OUR money.

	<b>Do you have any comments to make about the first phase budget proposals?</b>	Having read the phase two proposals document, how much do you now feel you understand about why the council must make total savings of almost £26million in 2018/19 and almost £42million by 2020/21?	<b>If you have any specific ideas about how the council can save money or generate additional income to protect services, please state these here:</b>
20	Cuts to Childrens services including the proposed removal of use of The Manor as a residential/day care facility is penalising the families within the city who need the MOST help. This service is absolutely vital for families and children with extreme needs and is often the ONLY break from care that they receive.After school clubs and direct payments can NEVER replace this critical service and it would be putting families under extreme and undue pressure and stress to remove it.	A fair amount	
21		A fair amount	
22	Do not cut services to disabled children or there families. Do not close the Manor.	A fair amount	Increase council tax Increase tax on business Tax house building.
23		Not very much	Stop wasting money on vanity projects. Reduce the special expenses of councillors etc. And bring back in house contracts such as the failed Amey contract and reinvest the profits.
24	The increase is far too high and is unacceptable.	Nothing at all	Get rid of the Rented Property Licensing Sceme
25	My comment is around the changes in the Business Support and Transformation teams that are provided from Serco. I understand that the council gets extremely good pricing on these and it is far more cost effective than using employment agencies or consulting firms. If work is taken away from Serco then surely it would be more expensive to do it with agencies and consultants - your proposal does not make it clear who is picking this up and, given the amount of change highlighted in your proposals, I cannot see how this workload will reduce.	A fair amount	Continue becoming more commercial in its outlook, capitalising on existing assets.



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	out unaccompanied. Having no personal transport in his direct family the Manor gives him these extra experiences safely. I am aware of the reduced numbers (not amount) of children making use of the Manor particularly during the last 12 months. I am also aware of the changes made to the criteria defining the entitlement for attendance at the Manor. It is these increased requirements that has produced the reduction in occupancy not families "choosing to access non-residential provision". The choice has been made for them and speaks ill of those who seek to reduce the care given to our most vulnerable children and adults.		
27 130	As the documents do not indicate the year-end forecast 'reserves' or the capital fund reserves, it is difficult to comment. In addition, the level of increase in Adult Social care has not been quantified, so again it is difficult to judge the impact or comment.	A great deal	Have the costs associated with high cost care and support or long term cases where Adult Social Services are funding without any NHS funding been reviewed in the last five years? There may be opportunities to challenge decisions or refusals by NHS which have not been identified by senior staff in Adult Social Care.
28	The two residential places for children with disabilities are an essential service for families who needs respite. Closing them would actually put many children at risk and cause extreme distress.	A fair amount	Reduce the number of councillors
29		A great deal	
30	Reduce all allowances paid to PCC cabinet staff and other snr positions. Especially when bearing in mind that the majority of additional allowances are for members of the same party that reduced the annual budget paid to PCC in the first place. As for the member of cabinet for Education on PCC, she should hand back	A fair amount	1) Cut allowance paid to snr councillors. Especially as the majority of this is paid to members of the same party that has cut PCC 's budget. 2) Cut subsidies to Serco, who charge PCC an additional 15% on all items purchased for PCC. This also includes small works projects which amount to millions



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131	every additional pound received as Peterborough remains 2nd bottom of the national SATS stats.		of pounds. 3) Withdraw outsourcing agents as soon as contracts end. It is costing more to outsource than to bring all work in-house (especially if other outsourcing agents take a similar approach to Serco). 4) Attract more investment. There have been too many empty premises laying idle for too long. If the old dairy on Midland Road, and Rathbones bakery, hadn't lay derelict for 15+ years, and PCC had attracted new business, it could have raised £15 million. If Frobisher House hadn't lay derelict for a similar length of time, it could have raised another £2 million. There are plenty more derelict commercial premises which could have been developed (The Sessions House, BHS, Thomas Cook Business Park and several pubs). included). 5) Renovate empty houses and bring them back in-house, not at arms-length where Cross Keys take a cut of the income.
31	No except in general terms :conservative councillors are implementing national conservative government policy without accepting their own party is responsible for substantial increases in costs to the public.		This is the role of councillors. They could not vote conservative in general elections or for local conservatives who are implementing national cuts and presumably agree with their own governments approach which is flawed and based on an unfair funding system reform of which has been deferred by govt.
32	This is fair, councillors axing their buffet is good. Do not take more from i a city budget we need arts and libraries	A fair amount	Enforce the new parking restrictions on parents who park around Longthorpe and Jackhunt schools. We are fed up with arguing access
33	no	A fair amount	

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34	I would like to say my daughter attends the manor on a regular basis to me this is a lifeline if it was to close it would affect both me my daughter and other children I think it's vital it stays open	A fair amount	

## Feedback received from stakeholder group briefings

- 1.7. The following feedback was received from the Youth Council, attended by Emma Riding on 6 February:
- Expressed an interest in the stand up for Peterborough Campaign, including how this would help our position and the costs involved.
  - Asked about the schools transport pressure, and were advised that this is due to the placements across the city and due to the housing/homelessness demand the city is facing, leading the council to have to place families further away from the schools. The Youth Council expressed an interest in this and would like to help where they can if possible.
  - The Youth Council was interested to learn about the factors impacting on Housing.
  - The Youth Council asked for confirmation around the Loss of rental income and the link to the capital receipts the council received, and explanation was given, including highlighting that Bayard Place was incorporated in to both figures.
  - The terrorism insurance proposal was clarified for the group.
  - The group asked for further information about the pay award- It was explained that this is still to be agreed, and the council have put an estimate in place for this in light of information, which currently indicates the pay award will be in excess of the 1% agreed.
- Overall the Youth Council could see how the Council was in a difficult financial position and fully support the council tax increase proposed.
- 1.8. No feedback was received from the Peterborough Community Assistance scheme, attended by Ian Phillips on 13 February.

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